



To our customers regarding COVID-19,

At Wyoming Dysphagia Diagnostics, our highest priority is the health of our patients and their families. Since Covid-19 poses a serious threat to our elderly and medically-complex population, we felt it necessary to update everyone on measures we are using to prevent the spread of this virus while still allowing for timely and necessary access to dysphagia evaluations. As one of the primary FEES providers in the state of Wyoming, we are focused on remaining a vital part of your facility as essential healthcare team members.

To help prevent the possibility of transmission of COVID-19 between patients and facilities, we've implemented a very strict infection control protocol following guidelines from the CDC. The attached document, "Covid-19 Infection Control" outlines our existing infection control policy as well as the additional steps we are taking specific to prevent the spread of this virus. Based on recommendations from the CDC, we will continue to utilize universal precautions and utilize appropriate PPE with all patients as indicated by the facility's infectious disease teams.

Even though we pride ourselves on being in your building within 24-48 hours of referral, due to the length of time it requires to complete these additional cleaning steps, we may not be able to complete as many procedures per day. This may result in a slightly longer waiting period for us to get to your facility. We will do everything in our power to ensure that your patients are seen in a timely manner during this period, but infection control is an absolute priority for us right now. Your patience in this manner is appreciated.

We fully intend to cooperate with all CMS and CDC guidelines regarding restricted entry into hospitals and skilled nursing facilities, and will complete all temperature checks, exposure questionnaires, and additional documentation as required. If at any point we feel that continuing operations places our facilities and their residents at risk, we will immediately cease all operations until that risk decreases.

With Kindest Regards,

Ashley Sanderson, M.S., CCC-SLP  
Owner & Endoscopist

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